



Nancy S. Grasmick  
State Superintendent of Schools

200 West Baltimore Street • Baltimore, MD 21201 • 410-767-0100 • 410-333-6442 TTY/TDD  
June 23, 2009

Mr. Jack Cheng  
President, MS Technologies Corporation  
10110 Molecular Drive  
Suite 305  
Rockville, MD 20850

Dear Mr. Cheng:

I wanted to let you know that I have been very impressed with the quality of the work that your team at MS Technologies has done for the MGETS GED ebusiness project here at the Maryland State Department of Education. This project has been an extremely challenging one throughout the project life – largely due to the extreme deadlines associated with the funding for the project. I have been the business sponsor for the development of several other custom applications here at the Maryland State Department of Education. This has been the most challenging project, but also one of the most successful in terms of the deliverables. I believe that, to a large extent, the success of the MGETS is due to our partnership with MS Technologies (MST) and to your leadership.

MST was successful in delivering the development of our project on time and on budget, in spite of an extremely aggressive project timeline. You provided us with highly effective staff, access to a great training facility onsite at your company, and your personal attention to help problem solve as we identified challenges to our timeline.

I am very pleased with the product which your company created for us. For me, part of the proof of the effectiveness of the product is the fact that most of the issues identified during the operations and maintenance phase have been small ones. And, most important, the daily users continue to give the product high marks!

You and your team have been a pleasure to work with – high quality technical skills and very good interpersonal skills.

With regards,

A handwritten signature in cursive script that reads 'Patricia L. Bennett'.

Patricia L. Bennett  
Program Manager  
Adult Education & Literacy Services