



HEAD START of Greater Dallas, Inc.

May 30, 2006

Mr. Jack Cheng
Vice President, Engineering
MS Technologies Corporation
18572 Office Park Drive
Montgomery Village, MD 20886-0587

Dear Mr. Cheng:

On behalf of HEAD START of Greater children and families, we cannot thank you and your staff enough for developing Head Start Electronic Information Systems (HSEIS) as a database for our Head Start child development program. The Head Start program is very unique. All Head Start programs throughout the nation are required by the United States Department of Health and Human Services to meet Federal Regulations Governing the Head Start Program (commonly referred to as Head Start Performance Standards). Because various Head Start programs take different approaches to meet these Standards, creating a database that is comprehensive enough to encompass all programs has been a challenge. Prior to contracting with MS Technologies Corporation, Head Start of Greater Dallas tried using different software but none met our comprehensive needs.

When we started our partnership with MS Technologies and Jack Cheng, Jack promised to develop for us a user-friendly database that would meet our specific needs, including effectively generating various program reports. Jack Cheng and MS Technologies staff members crafted a prototype database program that not only works to meet this and all of our other needs but goes beyond our expectations. Jack, we personally thank you for delivering on your promise.

Below is a listing of some of the benefits we have achieved since we started using HSEIS:

1. Enrollment applications are completed and approved on-line.
2. In-kind contributions are computed on the database, and manual errors are reduced.
3. Filing claims for reimbursement on-line has resulted in a reduction of processing time and calculation errors.
4. Managers now manage enrollment records on-line without driving to the various sites in their assigned territories.
5. Parents now have the opportunity to call the database/Interactive Voice Response system to check on the status of their child's enrollment.
6. Real-time report generation is now accomplished by staff, saving hours of manual labor as in the past.

Thank you so much MS Technologies and staff for your labor, tireless effort and brilliant accomplishment in providing a unique database that we think can and should be expanded to other Head Start programs throughout the nation.

Sincerely,

Wanda J. Smith
Chief Executive Officer

WJS:slk

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