



HEAD START of Greater Dallas, Inc.

November 15, 2004

Mr. Jack Cheng
MS Technologies Corporation
18572 Office Park Drive
Montgomery Village, MD 20886

Dear Jack,

We are delighted that our special relationship with MS Technologies is resulting in Head Start of Greater Dallas becoming one of the most technologically advanced Head Start programs in the country. This advance continues with your donation of an Interactive Voice Response System, valued at \$72,000. This system will allow us automate a process that is extremely time intensive. Our staff will spend less time on the logistics of enrollment and will have more time to focus on services to the children and families enrolled in our program.

Again, thank you for the donation of this valuable system.

Sincerely,

Rob Massonneau
Director of External Affairs

cc: Dave Connell
Emmanuel Karimi
Lowell Alexander