



K A N S A S

JOAN WAGNON, ACTING SECRETARY

KATHLEEN SEBELIUS, GOVERNOR

DEPARTMENT OF REVENUE
DIVISION OF VEHICLES

March 11, 2003

MS Technologies Corporation
Attn: Jack Cheng
18572 Office Park Drive
Montgomery Village, MD 20886

Jack:

I would like to thank you and your staff for providing the state of Kansas with an electronic means of renewing vehicle registration.

Dedication and hard work brought the E-Tags system to life in Kansas. The citizens of Kansas now have the convenience of renewing their vehicle registration electronically by phone or through the web-based application. During the lifecycle of the project, MS Technologies demonstrated flexibility and willingness to go above and beyond to get the job done. Customer service was always a priority. MS Technologies provided a creative and solution oriented approach to the design, development and implementation phases of the project.

One of the key success factors was the outstanding project management provided by Scott Bolden. Scott demonstrated extensive project management experience and excellent communication skills. In addition, all phases of the project were handled with professionalism, even when stress levels were high.

In closing, it's always rewarding to see a vision become reality. Thank you for making Kansas's vision a reality.

Sincerely,

A handwritten signature in cursive script that reads "Sheila J. Walker".

Sheila J. Walker, Director
Division of Vehicles
Kansas Department of Revenue

SJW:tlr