

MARTIN O'MALLEY
Governor

ANTHONY G. BROWN
Lt. Governor

MARY K. AHEARN
Director of Administration



**WORKERS'
COMPENSATION COMMISSION**

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May 10, 2011

To Whom It May Concern:

It is my pleasure to recommend MS Technologies Corporation to you; a Company that I have worked with for over ten years in my responsibilities in Telecommunications Administrator for the Maryland Workers' Compensation Commission (WCC).

MS Technologies installed our Automated Interactive Voice Response System (IVR) in 2000, and has been a partner to the WCC ever since. Their knowledge, excellent service and support have been incomparable. Customer service is at the top of the list at MS Technologies and it filters down from the President, Jack Cheng, to the receptionist who answers the phone.

I have worked directly with Jack Cheng, President of MS Technologies and can recommend him and his company without reservation.

Should you require any additional information, please do not hesitate to contact me at 410-864-5256.

Sincerely,

A handwritten signature in blue ink, appearing to read "Christel Surdokus".

Christel Surdokus
Telecommunications Administrator
Procurement Officer